

OPERATIONS BULLETIN

12.21.07 -16

Subject: New FBMC participant login

In order to provide the highest possible level of security, FBMC is implementing a new Premier Login system on www.myFBMC.com.

The Premier Login registration process is simple and takes only a few moments to complete. A customer will be asked to enter their name, zip code and e-mail address, as well as supply their FBMC ID, Employee ID or Social Security number (SSN). They will also be given the opportunity to choose a new password.

Once this information has been entered, a confirmation will be sent to the e-mail address provided. The email will contain a verification link that the user will click to be returned to the myFBMC.com Web site. When finished, the user will only need their e-mail address and password to access their account information.

FBMC takes the security of customer data very seriously, and this new level of account access will ensure that all of our customer's account information is safe. If you have any questions, please contact FBMC Customer Service at 1-800-342-8017.

End Bulletin